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Technical Information Document

Configuring the FTP Service on Windows XP

Document Information:

| Category | Software | O/S | Windows XP | Last Modified | 1/13/2004 |
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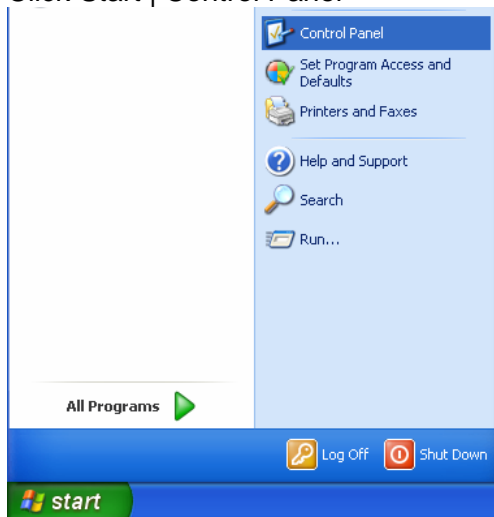
Document Summary

Multi-store configurations require some overnight file transfers that are best handled by FTP. This document explains how to install and configure the FTP service on Windows XP.

- You will need your Windows XP or Windows 2000 installation CD to complete this installation process.
- FTP uses Port 21. If you are using a firewall, be sure to forward traffic on this port to the server.
- You will need a TEMP folder on your computer's D drive.

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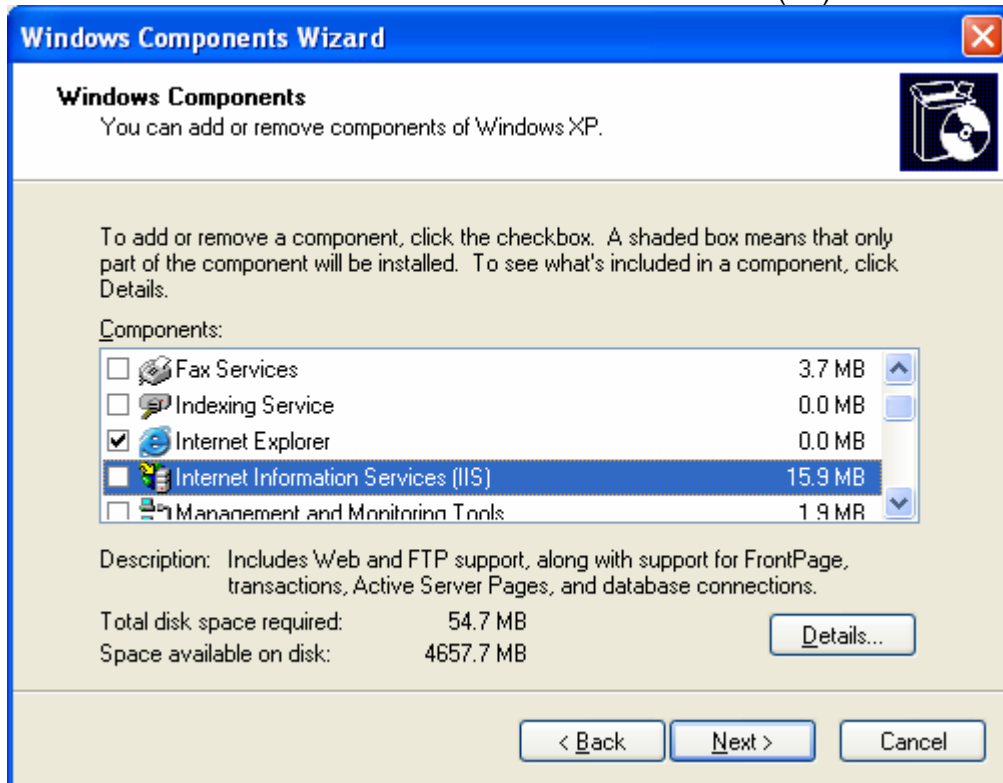
Click Start | Control Panel



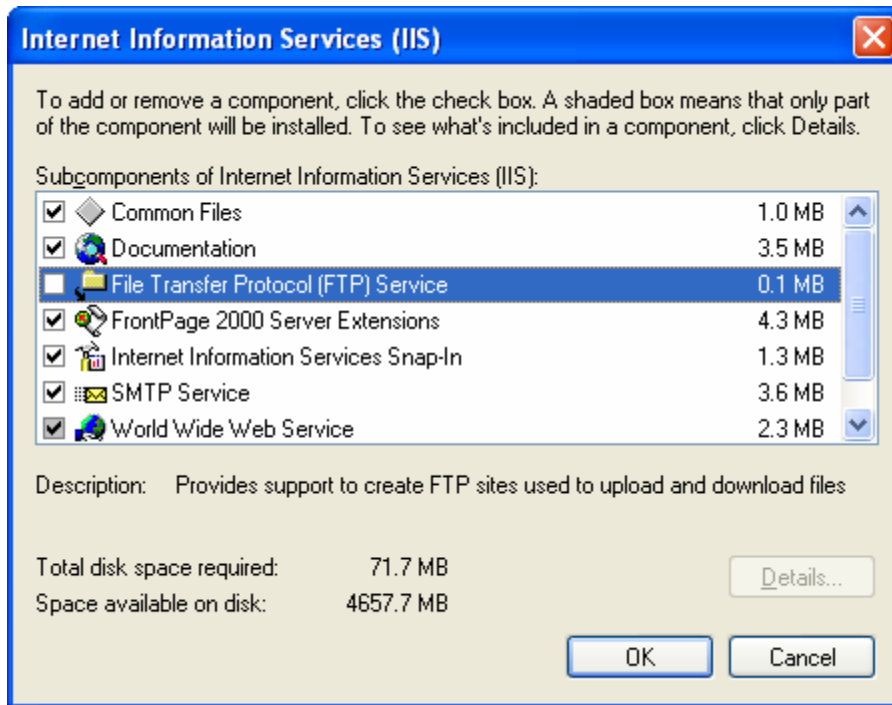
Click (or double-click) on the “Add or Remove Programs” icon. Next, click on “Add/Remove Windows Components” on the left side of the “Add or Remove Programs” window.



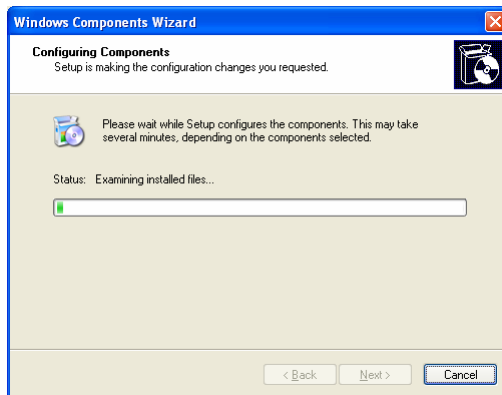
Check the check box next to “Internet Information Services (IIS)” if it is not already checked.



With “Internet Information Services (IIS)” highlighted in the list box, click on the “Details...” button. In the “Internet Information Services (IIS)” window, check the check box beside “File Transfer Protocol (FTP) Service” then click “OK”

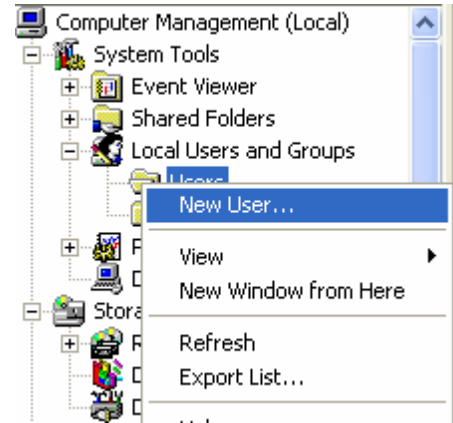
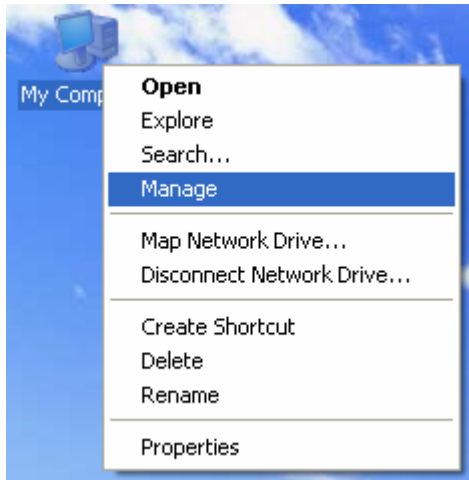


On the Windows Component Wizard screen, click the “Next” button. Once the installation process is completed, click the “Finish” button.

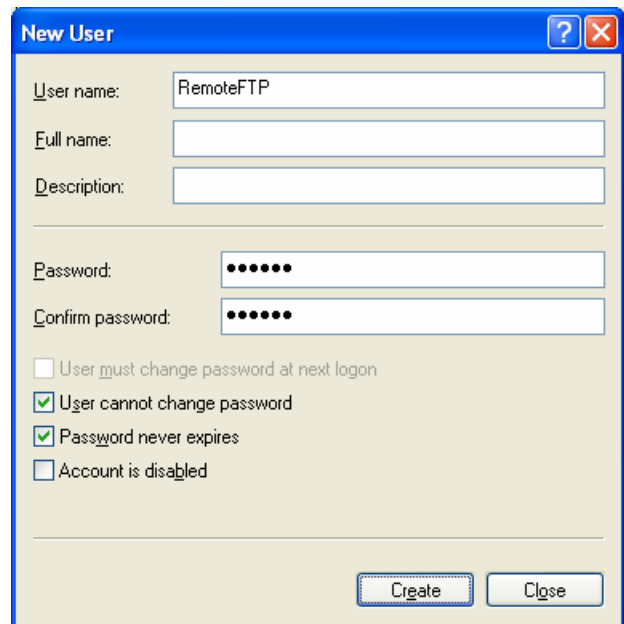


Close the “Add or Remove Programs” window by clicking the “x” in the top right corner. Next, close the Control Panel window by clicking “x” in the top right corner.

Now, we need to configure the FTP service for remote access. Bring up the “Computer Management” window by right clicking on the “My Computer” icon and choosing “Manage”. Click the “+” sign beside “Local Users and Groups”. Right click on “Users” and click on “New User...”

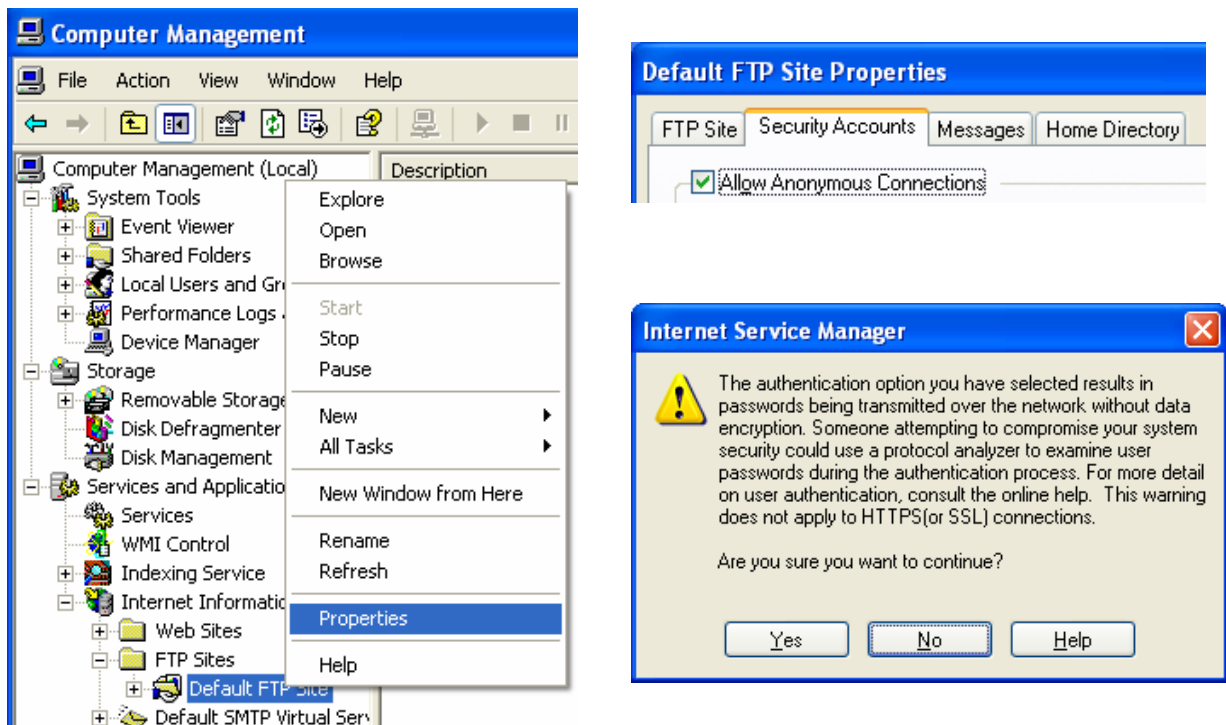


In the “New User” window, create a new user called “RemoteFTP”. Assign a password. We would suggest using your BSMGR account number as the password. This will make it easier for BSMGR support technicians to assist you if you have permission problems. Uncheck the box beside “User must change password at next logon” and check the boxes beside “User cannot change password” and “Password never expires”. Click the “Create” button, and then click the “Close” button.

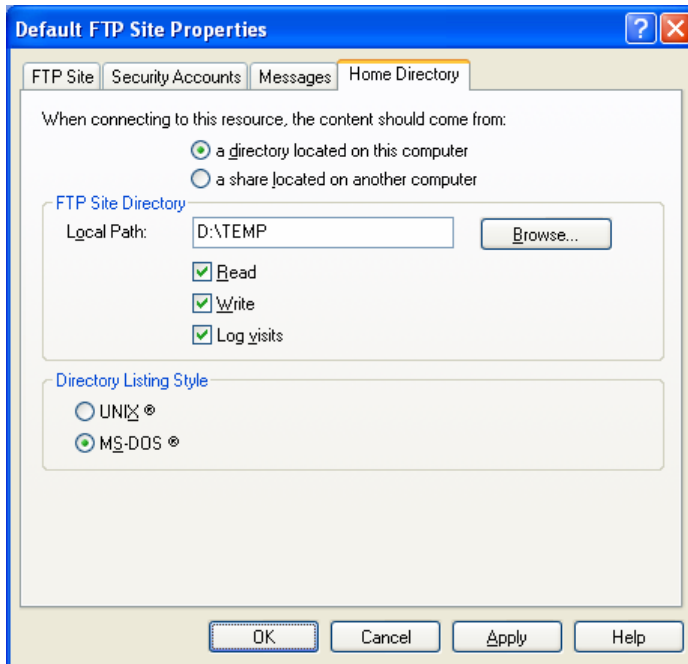


Back in the “Computer Management” window, click the “+” sign beside “Services and Applications.” Next, click the “+” sign beside “Internet Information Services.” Finally, click the “+” sign beside “FTP Sites.” Right click on “Default FTP Site” and choose “Properties.” On the “Default FTP Site Properties” window, click on the “Security Accounts” tab.

Uncheck the box beside “Allow Anonymous Connections”. This will pop up a warning window about passwords being transmitted without data encryption. Click the “Yes” button to continue.



On the “Home Directory” tab, change the “Local Path:” setting to “D:\TEMP” and check the box enabling “Write” access. Click the “OK” button to close the “Default FTP Site Properties” window.



Finally, close the “Computer Management” window by clicking the “x” in the top right corner.